They can call 1-888-369-4777 for general questions/concerns. They can report abuse/neglect by calling 1-800-922-5330. We have staff working on the follow-up questions, as I mentioned in my earlier email today.

Theresa Freed
Director of Communications
Kansas Department for Children and Families
Desk: 785-296-0537
Cell: 785-

We will be happy to use this statement in our story. Is there a number you would like us to give to our viewers so that they can contact you directly with their questions as directed in your statement? Additionally, will we be getting the clarifications we asked for and sent via email yesterday?

Thanks,

Denise

Sent by magic

On Tue, Apr 21, 2015 at 2:23 PM -0700, "Theresa Freed" <Theresa.Freed@dcf.ks.gov> wrote:
Thank you for the opportunity to respond. Our written statement is:

“This was an unthinkable tragedy. Our hearts go out to those affected by this child’s death. We will not contribute to a story that sensationalizes a family’s pain by participating in an on-camera interview for which we were refused questions/accusations that would allow us to provide accurate responses. We have spent months providing information to KSN with regard to our policies and procedures. We also sat down with a KSN reporter on Friday, April 17, for more than an hour, to have an open discussion with a subject-matter expert as we provided even further information. Despite the many hours spent addressing KSN’s questions, the news outlet continues to insist that the Kansas Department for Children and Families has been uncooperative. We hope members of the public who have questions about agency efforts to protect children will contact DCF directly to receive accurate and complete information. It is our mission to protect children, promote healthy families and encourage personal responsibility.”

Theresa Freed
Director of Communications
Kansas Department for Children and Families
Desk: 785-296-0537
Cell: 785-296-0537